***PROFESSIONAL SUMMARY***

* **Business Analyst** with 3+ years of professional experience in diverse areas including wireframing, Agile methodologies, and project management.
* Expertise in creating and managing **user stories** and comprehensive **business documentation** such as Change Requests (CR), Business Requirement Documents (BRD), and Requirement Gathering.
* proficient in **data visualization** and **report generation** using tools like **MS Excel**, Tableau, and **PowerPoint**.
* Skilled in conducting **User Acceptance Testing (UAT)** and effectively managing stakeholder communications and expectations.
* Analytical skills with hands-on experience in **data analysis** and working with My SQL and **SAP PLM**.
* Proven ability to deliver high-quality results in fast-paced, dynamic environments.
* Proactive & highly adaptable to complex situations, proven ability in managing multiple projects, and providing best suitable solution to customer.
* Excellent inter-personnel skills with a proven ability to work independently and in a team environment as per situation.
* Troubleshooting and recommending suggestions to team, resolving conflicts between business requirements and standard functionality.
* Knowledge of Agile & Waterfall Methodologies.
* Exhibits excellent leadership, communication and analytics skills and has a proven record of successful management and improvement across business areas.
* Experienced in team Management and have excellent MS Office tool skills.

***WORK HISTORY***

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| --- | --- |
| **Client** | **Duration** |
| Bayer | June’24 – Feb’25 |
| Techprolabz Pvt Ltd | Jan’23 – Nov’23 |
| Avhan Technologies Pvt Ltd | July’21 – Dec’22 |

***PROFESSIONAL EXPERIENCE***

**Bayer** June’24 – Feb’25

**Role: Consultant- BA**

**Responsibilities:**

* Developed interactive Tableau dashboards to visualize key SAP PLM data, enabling stakeholders to track formulation efficiency and BOM accuracy.
* Extracted, transformed, datasets using SQL, providing actionable insights for process optimization.
* Successfully implemented SAP PLM in 2 sites, with all objects like Recipe, Specification, Property tree, Bom Sync.
* Formulation recipe and intermediate recipe creation with property tree (Specification file) file creation.
* UI – FING mapping for Formulation Ingredient contents in Formulation recipe
* UAT and post load validation once the migration is completed was carried out to ensure all the data is loaded properly in SAP PLM.
* BOM analysis with all objects like FG, SFG, Formulation, Intermediate, Packaging component, etc. was carried out for recipe creation.

**Techprolabz Pvt Ltd** Jan’23 – Nov’23

**Role: Business Analyst**

**Responsibilities:**

* Market Research & Analysis- Researched and analyzed the robotics education market to inform strategic product and marketing decisions.
* Business analysis - Evaluated business processes, anticipating requirements, and developing & implementing solutions. Also, offered recommendations to businesses to maintain high service levels by analyzing agent-wise performance.
* Data Analysis- Generated detailed reports and dashboards using Tableau, highlighting crucial sales, profits, and performance metrics. This data-driven approach led to a remarkable increase in sales and profits.
* Business requirements- Gained exposure in creating wireframes, user stories and providing use cases for business & technical requirements & enhancements.
* Operational Optimization- Collaborated with the cross-functional team to identify key strategies and execute process enhancement.

**Avhan Technologies** July’21 – Dec’22

**Role: Business Analyst**

**Responsibilities:**

* Project Management- Handled multiple projects like automating the process of fetching training, inbound and outbound call reports for SBIL. And, creating virtual offices and meeting tools with the Jodo toolbar for Tata Pravesh clients.
* Client Engagement- Trained team members, created onboarding videos and presentations and conducted Jodo Products demos for clients while utilizing technical assessments and behavioral interviews.
* Business Documentation- Expert in eliciting requirements, gathering them effectively and creating documents like BRD, FRD, CR, Test cases, etc.
* QA-Handled User Acceptance testing (UAT) for production defects of Jodo products and monitored the admin portal for smooth performance.
* Google Analytics- utilized Google Analytics to conduct an in-depth analysis of customer engagement across multiple Jodo’s pages.

**Educational Background & Certifications:**

* B.Tech – Information Technology, CV Raman Global University.
* Certified Business analyst from LinkedIn learning.
* Certification in Agile Requirements.
* Certification in SQL Essential Training
* Certified Power BI Specialist.